



October 22, 2008

Ms. Barbara Schrader
B.I.G. Enterprises, Inc.
105 Paul Mellon Ct., Ste 15
Waldorf, MD 20602

Ms. Schrader:

Subject: Letter Of Appreciation Contract No. HSCG23-07-D-AGA124

I would like to express my appreciation for the professionalism, dedication, and expert support the B.I.G. staff provided CG-9124, Formal Contracts Division. Fiscal Year 2008 was very challenging. Your staff more than pulled their weight, provided superb customer support, and, through their expertise and dedication, ensured that all actions for which they held responsibility were completed on time. In particular, I would like to commend your personnel for their outstanding efforts during the year-end close. The workload was heavy and consisted of a number of complicated contractual actions. Working together, we met our year-end goals and our customer's requirements.

I would like especially like to commend the following B.I.G. staff:

Mr. James (Mike) Davis	Ms. Burnita Nelson
Mr. Alton Green	Ms. Muriel Thomas
Ms. Sherry Lawson	Mr. Van Nixon
Ms. Carla Maanao	

We at the U.S. Coast Guard can rest assured that your personnel will provide exceptional assistance in the coming year and that FY09 projects will receive expert and timely attention. Again, I would like to extend my thanks to you and your staff.

Sincerely,

A handwritten signature in cursive script that reads "Patricia S. Williams".

Patricia S. Williams
Chief, Formal Contracts Division
U.S. Coast Guard