



DEPARTMENT OF THE ARMY

**U.S. ARMY CONTRACTING AGENCY
DIRECTORATE OF CONTRACTING
681 HARDEE PLACE
WEST POINT, NEW YORK 10996-1514**

REPLY TO
ATTENTION OF

SFCA-NR-WP-CSDI

10 May 2004

Isaac Schrader
B.I.G. Enterprises, Inc.
11701 Central Avenue, Suite 203
Waldorf, MD 20601-2829

SUBJECT: DABJ45-03-C-0003 Old Brick Roof Replacement at USMA, West Point, NY

Dear Mr. Schrader:

I want to take this opportunity to thank you for your continued support throughout the performance period of subject contract.

All of the staff at B.I.G. Enterprises, Inc. were extremely cooperative and committed to customer satisfaction. The quality of service as well as the technical expertise was outstanding. The project was managed in a highly efficient and effective manner, using highly skilled subcontractors. Coordination of the entire project, as well as coordination of the housing residents, was handled extremely well with minimal disruption to the occupants. When problems arose you were readily available and responsive to the Government's needs and requests for changes. Completion of the project months ahead of schedule is a testament to the professionalism and dedication of your firm.

As a Contracting Officer, I would like to express my appreciation for your dedication and once again commend you for the fine manner in which you handled this project.

Sincerely,

A handwritten signature in black ink, appearing to read "Daniel D. Hamilton", is written over a horizontal line.

DANIEL D. HAMILTON
Contracting Officer